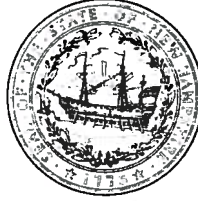


THE STATE OF NEW HAMPSHIRE

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Thomas B. Getz

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Amy L. Ignatius

EXECUTIVE DIRECTOR  
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September 15, 2011

Jill Sieveking, Acting Director  
Office of Legislative Services  
Room 114, State House  
107 North Main Street  
Concord, NH 03301-4951

Re: Filing of Adopted Rule  
Puc 1200, Uniform Administration of Utility Customer Relations  
Final Proposal No. 2011-26  
Commission Docket No. DRM 10-296

Dear Ms. Sieveking:

The Public Utilities Commission (Commission) pursuant to RSA 541-A:14, III and Chapter 3, section 2.21 of *the New Hampshire Drafting and Procedural Manual for Administrative Rules (the Manual)*, hereby files with the Acting Director of the Office of Legislative Services in care of the Division of Administrative Rules, the enclosed adopted rule, as referred to in the caption above. The Joint Legislative Committee on Administrative Rules (Committee) voted to conditionally approve these rules at its meeting on September 1, 2011.

The Commission hereby certifies that the material enclosed is a true copy of Puc 1200, Uniform Administration of Utility Customer Relations as adopted by vote of the Commission on Thursday, September 15, 2011.

As required by Chapter 3, section 2.21 of the *Manual*, enclosed for filing are:

- 2 copies of the adopted rule in the format required by Chapter 4 of the *Manual*, including the appendix containing the cross reference table required by RSA 541-A:3-a,II; and
- One copy of a cover letter (this letter) containing the name and address of the agency adopting the rule; identification of the rule by rule number; the date of the rule's adoption; and signature by a member of the group with rulemaking authority,

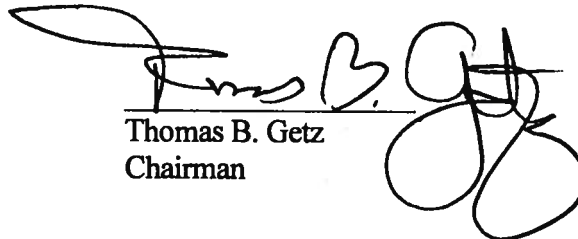
DRM 10-296  
Puc 1200

certifying that the material enclosed is a true copy of the rules adopted by the agency on the date given.

It is the intention of the Commission that the enclosed rules shall become effective at 12:01 a.m. on the day after filing.

Please contact us if you have questions or concerns.

Yours truly,



Thomas B. Getz  
Chairman

Enclosures